



myBühler Customer Portal.

Your individual service experience.

The myBühler customer portal offers you easy access to all details of your Bühler equipment.

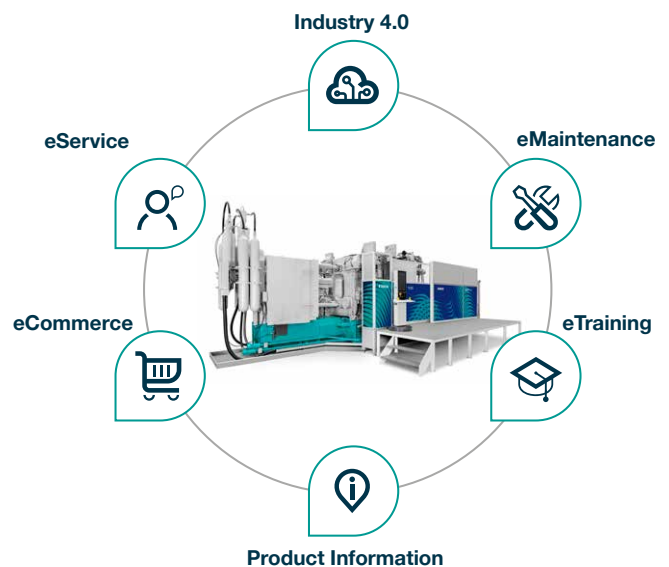
As the impact of the internet increases and 24/7 access to information becomes more important, we at Bühler also strive to provide you with up-to-date information and services in our new customer portal.

myBühler provides you with an overview of your Bühler equipment, including documents such as user manuals and spare part catalogues. This makes it easy to find the parts you are looking for — your purchasing process is streamlined thanks to direct access to price and material information and the possibility of directly creating quotations and orders online.

In addition our digital services like E-Learnings, Downtime Analysis and Predictive Analysis are available on myBühler. Digital charts, graphs and dials can inform your operational, maintenance, and management decision-making, helping to improve your OEE.

Benefits for your foundry

- **24/7 Accessibility** to documentations
- **Ease of use** – shop online for spare parts, view and track your orders
- **Increase your OEE** with access to digital services
- **Traceability** – monitor your die-casting process with graphical displays
- **Increased productivity** with planned and organized maintenance schedules



myBühler features.



Industry 4.0.

- Connected machine dashboards
- Access to subscribed digital services like Die Casting Dashboard, Downtime Analysis and Predictive Analytics



eMaintenance.

- Plan and organize maintenance and cleaning jobs
- Predictive Maintenance solutions based on connected machines*



eTraining.

- Access to E-Learnings, learning videos and how-to videos



Product information.

- Information on installed products with user manuals, spare parts catalogs
- 3D product catalog with overview about Bühler products that can be purchased online



eCommerce.

- Shop for spare and wear parts, single machines and digital services
- Overview about your quotations, orders and contracts



eService.

- Remote guidance supported with virtual reality
- Requesting service technicians online*
- Online Chat with technicians*

*future services

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